Avaya IP Office Essential
Change from Quick Mode to IP Office Standard Mode
Telquest Tech Support

Run the Avaya Manager program and you see this screen:

WELCOME to IP Office Administration

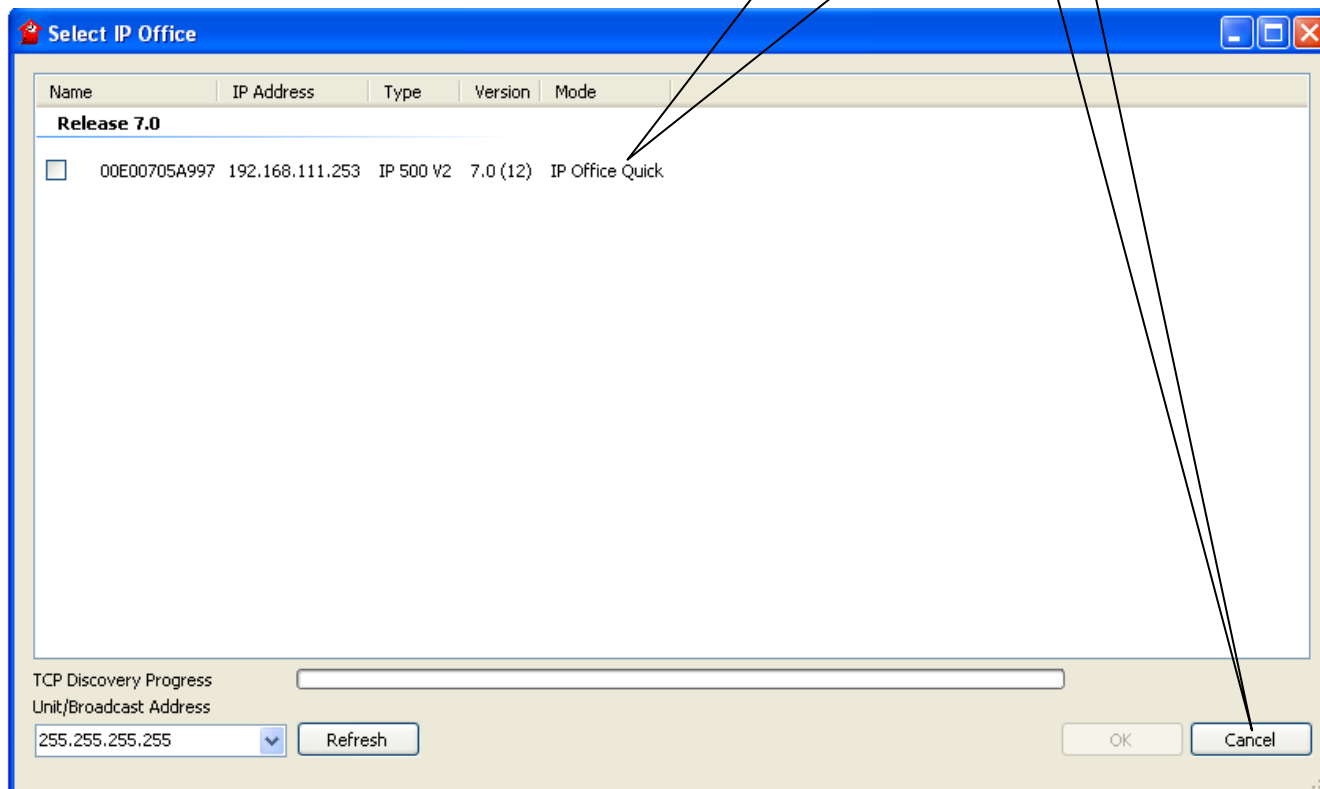**What would you like to do ?**

Create an Offline Configuration

Open Configuration from System

Read a Configuration from File

Click here...

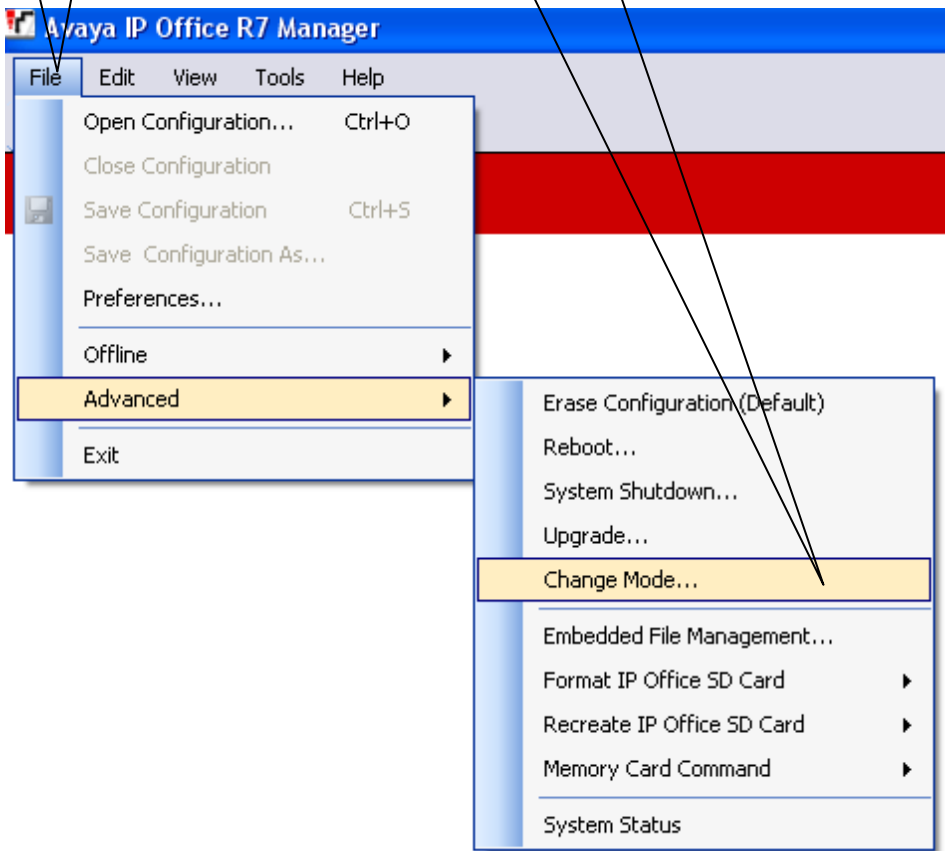===

You will then see the Pop Up below:

If it says **IP Office Quick**
Then click the **Cancel** button

1. Click Here..

2. Navigate to this point...
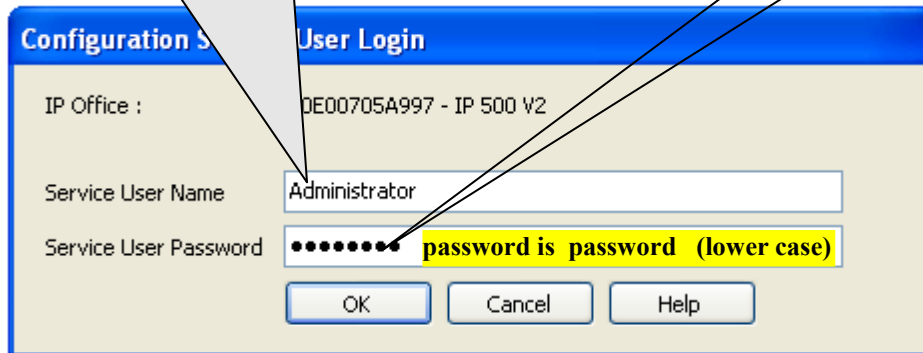
Avaya IP Office R7 Manager

File   Edit   View   Tools   Help

Open Configuration...   Ctrl+O
Close Configuration
Save Configuration   Ctrl+S
Save Configuration As...
Preferences...
Offline   ▶
Advanced   ▶   Erase Configuration (Default)
Exit   Reboot...
                                                            System Shutdown...
                                                            Upgrade...
                                                            Change Mode...
                                                            Embedded File Management...
                                                            Format IP Office SD Card   ▶
                                                            Recreate IP Office SD Card   ▶
                                                            Memory Card Command   ▶
                                                            System Status

When the Pop Up comes on, check the box and click the OK button.

Select IP Office

Name	IP Address	Type	Version	Mode
Release 7.0				
☑ 00E00705A997	192.168.111.253	IP 500 V2	7.0 (12)	IP Office Quick
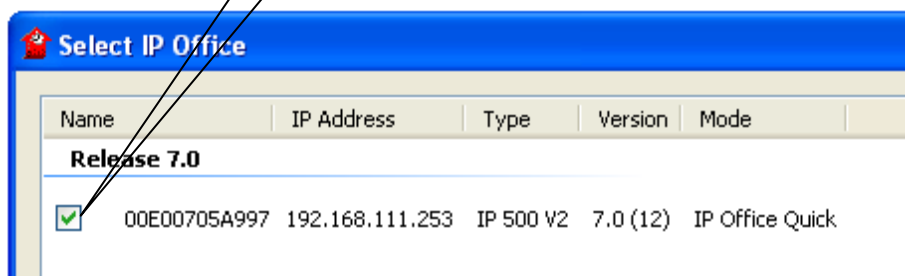
Make sure the A in Administrator is capitalized...

1. Enter the password...

Configuration S   User Login

IP Office :   0E00705A997 - IP 500 V2

Service User Name   Administrator

Service User Password   ●●●●●●●● **password is password   (lower case)**
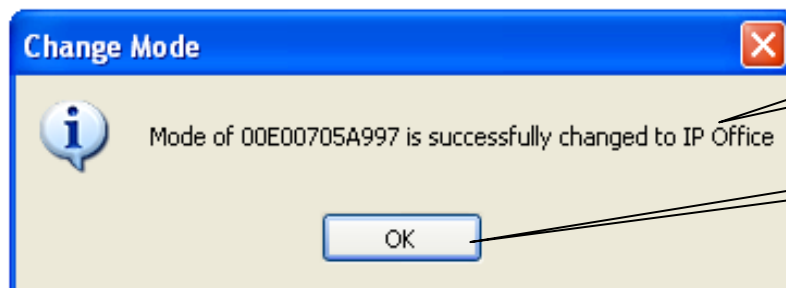
OK   Cancel   Help

2. Click Yes...

Change Mode Warning

⚠ This will immediately change the mode of 00E00705A997 to IP Office
Do you want to continue?

Yes   No

3. Should say IP Office here...

Change Mode

ⓘ Mode of 00E00705A997 is successfully changed to IP Office
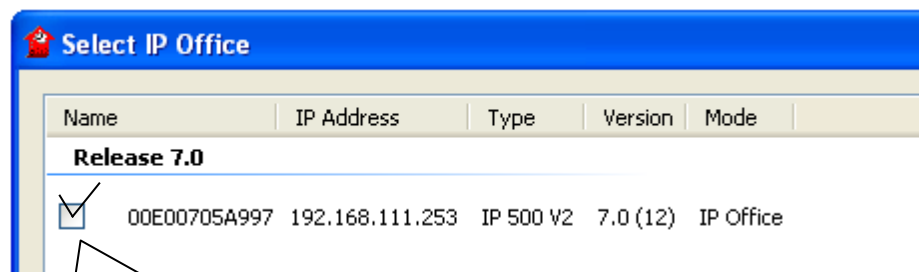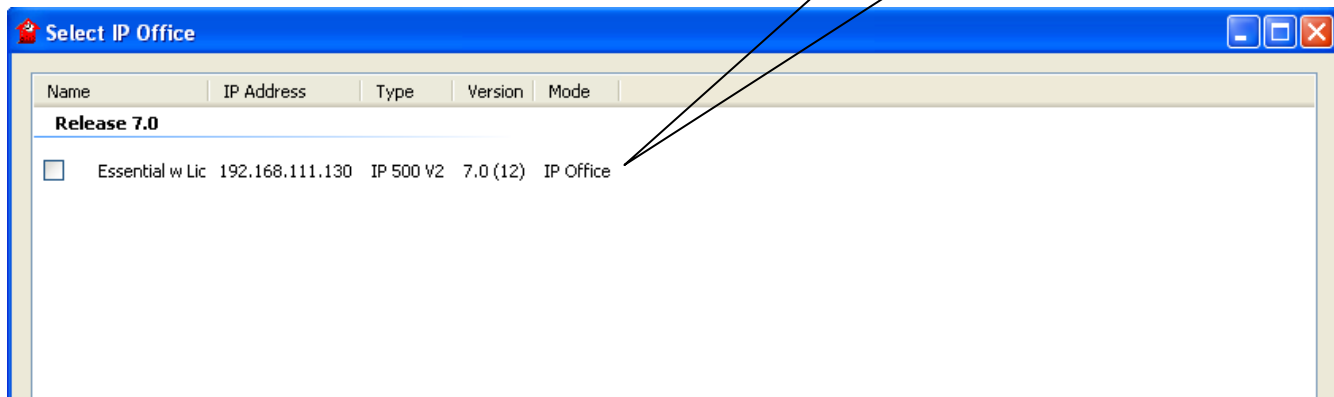
4. Click OK...

OK

In about 10 to 15 seconds the KSU will re-boot

The system will take about 2-3 minutes to reboot

When the system comes back in service it will be in the IP Office Mode aka MULaw/Essential.

It also called IP Office Standard Mode as of 10-1-2011

5. Should say IP Office here...

Select IP Office

Name	IP Address	Type	Version	Mode
Release 7.0				
☐ Essential w Lic	192.168.111.130	IP 500 V2	7.0 (12)	IP Office

Select IP Office

Name	IP Address	Type	Version	Mode
Release 7.0				
☑ 00E00705A997	192.168.111.253	IP 500 V2	7.0 (12)	IP Office

6. Check this box and click the OK button

7. The password is now Administrator

Configuration Service User Login

IP Office :   00E00705A997 - IP 500 V2

Service User Name   **Administrator**

Service User Password   •••••••• **Administrator**

OK   Cancel   Help